

# Toyo Ink Group's Material Issues and Actions

High priority materiality items (mapping results)		Material Issues	Boundary	Actions	Future Vision of Actions	Objectives of Relevant SDGs
Innovations with Communication Science Innovations with Life Science Innovations with Sustainability Science Provision of safe, secure products Improving the level of the quality assurance system Improving customer satisfaction	<b>Corporate growth</b> <b>Customer Satisfaction</b>	1 Provide Value that Exceeds Customer Expectations and Contribute to Society	Customers and Society	1 Create the enrichment of life and culture based on the three strategic orientations of Life, Communication and Sustainability 2 Build the customer trust through safe products and services 3 Assure highest quality 4 Achieve a high level of customer satisfaction	We will work on innovative solutions to issues affecting society and everyday people by developing our business in 11 domains.  While working on the unconditional premise of providing safe products, we will build customer trust through communication.  We will maintain a high level of customer satisfaction through all customer touch points, including our products, services and communication, and others.  While considering customer needs, we will appeal to our customers by achieving unparalleled quality compared with our competitors.	3 Good Health and Well-being 7 Affordable and Clean energy 9 Industry, Innovation and Infrastructure 12 Responsible Consumption and Production
Developing and spreading environmentally friendly products Promoting measures for mitigating climate change Promoting chemical substances control Responding to overseas environmental regulations	<b>Corporate growth</b> <b>Social Satisfaction</b>	2 Co-exist in Harmony with the Environment through Innovative Technologies	Environment	5 Development and dissemination of innovative technologies, products, and services that reduce environmental impact 6 Efforts to solve and respond to the problem of climate change 7 Appropriate management of chemical substances 8 Steady promotion of environmental management	We will promote the development of innovative technologies, products, and services that can harmonize with the environment over the long term and that go beyond low environmental impact and disseminate them widely to society through sales.  Going beyond taking climate change measures as a single company, we will take measures broadly across the value chain through collaboration with our business partners and contribute to the sustainability of society.  Based on the premise of complying with relevant laws and regulations, we will properly manage chemical substances at voluntary levels beyond such legislation and promote the minimization of pollution.  We will steadily promote environmental management, which is the basis of all kinds of environmental measures, with aims to raise environmental awareness both inside and outside the company.	3 Good Health and Well-being 6 Clean Water and Sanitation 7 Affordable and Clean energy 12 Responsible Consumption and Production 13 Climate Action 15 Life on Land
Promoting CSR procurement Strengthening cooperation in the value chain Abolishing forced labor and child labor	<b>Sustainability</b> <b>Stakeholder Satisfaction</b>	3 Co-exist and Co-prosper with the Supply Chain and Fulfill the Trust of Stakeholders	Supply chain	9 Co-existence and co-prosperity in the supply chain through collaboration 10 Respect for the human rights of all stakeholders	We aim to have suppliers in our supply chain act as collaborators toward the realization of our philosophy of co-existence and co-prosperity by uplifting each other.  We work to ensure that people's human rights are not lost because of a failure to notice; we do this by respecting and considering the standpoints of everyone involved in our business.	12 Responsible Consumption and Production 16 Peace, Justice and strong Institutions
Promoting occupational safety and health Respecting the diversity of human resources Enhancing global human resource development and training programs	<b>Sustainability</b> <b>Employee Satisfaction</b>	4 Value Employees and Pursue Happiness and Job Satisfaction	Employees	11 Promote thorough implementation of worker health and safety, and health management, which are closely linked to employee satisfaction 12 Foster diversity to invigorate the organization 13 Cultivate human resources that have global perspectives and abilities	We will eliminate workplace accidents and illnesses and raise employee satisfaction by promoting a comfortable workplace environment and corporate climate.  We will respect the diverse aspects of various employees, not only accepting those aspects but also creating relationships and workplaces in which they can be used to maximize organizational capabilities.  While encouraging employee autonomy, we will carry out appropriate training and nurture talented people who can rise to the challenge of building a global business from the viewpoint of organizational capability enhancement.	4 Quality Education 5 Gender Equality 8 Decent Work and Economic Growth
Enhancing the compliance system and consultation services Prevention of corruption Promoting risk management and disaster response Promoting dialogues with stakeholders Promoting local production and local consumption in overseas markets Contributing to solving issues faced by local communities	<b>Corporate Governance</b>	5 Build a Solid Base that Underpins Trust	(All stakeholders indirectly)	14 Ensure compliance 15 Eliminate corruption 16 Promote effective risk management and disaster preparedness 17 Implement timely, appropriate and proactive information disclosure, and strengthen stakeholder communication 18 Contribute local community development through our business activities 19 Contribute the resolution of problems affecting local communities	We strive to ensure that all employees possess the compliance awareness that is a precondition for effective corporate activities, and that we carry out our business operations in an open and above-board manner in compliance with relevant laws and regulations and in accordance with the provisions of the Toyo Ink Group Code of Business Ethics.  While ensuring that all employees perform their work in an open and above-board manner, we are also determined to eliminate corruption, which can have a terrible impact on business activities.  By implementing carefully-considered, precise risk management, and by ensuring disaster preparedness to maintain business continuity and corporate value, we are supporting the Toyo Ink Group's operations.  Besides implementing timely, appropriate and proactive information disclosure, we aim to communicate with stakeholders — in whatever circumstances — in a humble, positive manner, thereby helping to enhance corporate value.  By using our own operational resources to give something back to local communities in the course of our business operations, we are able to realize the twin objectives of furthering our own corporate development and contributing to the development of the local community.  By paying attention to the local communities that play such an important part in our business operations, and by also working to tackle the problems affecting local communities outside of our business activities, we are contributing towards the solving of these problems.	10 Reduced Inequalities 16 Peace, Justice and strong Institutions